



TERMS AND CONDITIONS OF CONTRACT

Hi Tech Group Limited (and all associated companies, Hi Tech Facilities Services Limited, Hydropool by Hi Tech Limited, Hi Tech Construction Services Limited) hereinafter called the Company.

These conditions together with a signed Contract constitute a complete record of the terms for the supply and/or installation of the Company's products. No variation of these terms or cancellation of the Contract shall be permitted unless the same shall have been agreed in writing by the Company. Any oral representation or promises, conditions or warranties made on behalf of the Company are expressly excluded.

TECHNICAL SURVEY - All orders are accepted subject to a satisfactory final survey by the Company's technical surveyor.

DEPOSITS - The Company will hold your deposit for 14 days before ordering any goods on the customers behalf unless a written authority voiding the mandatory cooling off period.

CANCELLATION - The Company reserves the right to cancel the Contract at any time and the liability of the company to the customer shall be the refund of all monies paid by the customer.

FORCE MAJEURE - The Company may need to cancel the Contract due to circumstances out of their control, in which instance the customer shall be refunded for works not yet undertaken or materials not yet ordered.

DELIVERY DATE - The Company will endeavour to comply with any requested delivery date but any proposed delivery date shall not be a Term of the Contract.

ACCESS TO PROPERTY - The customer shall permit the Company by its servants, workmen or agents to have access to the premises at any *reasonable* time to enable the work specified to be carried out and completed. The Company reserves the right to enforce payment of the Contract balance due if an appointment for installation has not been agreed within a period of thirty days of a request by the Company for such an appointment.

MATERIALS - Unless otherwise agreed the Company shall remove from the customer's premises any doors or materials remaining as a result of replacement by the Company's products. Such doors and materials are no longer the property of the customer.

PAINTING - After installation, where new timber has been used the price shall include one coat of primer being applied to exterior surfaces. No other painting will be undertaken by the Company, the company accepts no liability of defect or damage if the timber is affected by further coverings applied or not applied

MAKING GOOD - Whilst every care will be exercised in removing old material, no making good, or pointing of brickwork, rendering, floor or timber work will be undertaken.

PAYMENT OF BALANCE - Payment of the full balance due must be made upon completion of installation or delivery of the Contract. Cheques and money orders shall no longer be accepted.

PROPERTY - Property of the goods shall not pass to the buyer until payment has been made in full.

CONSEQUENTIAL LOSSES - The Company shall not be liable for any consequential loss however arising.

WARRANTY - Where a warranty is applicable the Company shall guarantee, after full payment of monies due, for the period of years appropriate to the product at the time of accepting the order, such warranty being to repair or replace without charge any faulty product where such fault is due to defective materials or construction, provided that written notice of any claim hereunder is given within the guarantee period.

COMPLAINTS PROCEDURE - The customer shall give to the Company written notice within ten days of any delivery or installation, or where it has been signed, by the completion of the Company's satisfaction note, of any claim that all or part of the products and /or services are not of the stated or satisfactory quality. Any investigation that the Company shall accordingly undertake shall be entirely without prejudice to the Company's rights under the terms and conditions and shall in no way constitute an admission of liability to modify, remedy or alter any product and/or service under investigation.

SPECIFICATION - Under its policy of continued improvement or in the event of non-availability of bought-in parts, the Company reserves the right to alter, change or amend without notice its product specification at any time.

AUTHORISATION - The Customer shall be responsible for ensuring that the supply and fitment of the Company's products complies with every applicable statute, order in council, regulation or direction of Government, local or other authority, and in particular that he has lawfully obtained every necessary licence, permit or authority required in connection therewith.